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Electronic Patent Application Submission  
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EFS ID: 64066  
Application ID: 09973581  
Title of Invention: METHOD AND APPARATUS FOR  
ENTERTAINING CALLERS IN A  
QUEUE  
First Named Inventor: Jay WALKER  
Domestic/Foreign Application: Domestic Application  
Filing Date: 2001-10-09  
Effective Receipt Date: 2004-07-06  
Submission Type: Information Disclosure  
Statement  
Filing Type:  
Confirmation number: 5776  
Attorney Docket Number: 01-033



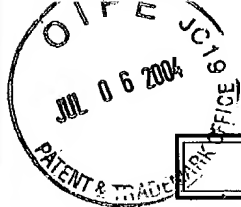
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Stylesheet Version v1.1.0

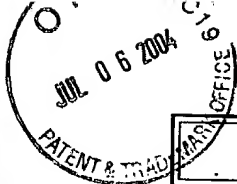
<b>Title of Invention</b>	<b>METHOD AND APPARATUS FOR ENTERTAINING CALLERS IN A QUEUE</b>													
<table><tr><td>Application Number:</td><td>09/973581</td><td rowspan="4"> <b>RECEIVED</b> JUL 09 2004 Technology Center 2600</td></tr><tr><td>Date:</td><td>2001-10-09</td></tr><tr><td>First Named Applicant:</td><td>Jay S. WALKER</td></tr><tr><td>Confirmation Number:</td><td>5776</td></tr><tr><td colspan="2">Attorney Docket Number: 01-033</td><td></td></tr></table>			Application Number:	09/973581	 <b>RECEIVED</b> JUL 09 2004 Technology Center 2600	Date:	2001-10-09	First Named Applicant:	Jay S. WALKER	Confirmation Number:	5776	Attorney Docket Number: 01-033		
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<p>I hereby certify that the use of this system is for OFFICIAL correspondence between patent applicants or their representatives and the USPTO. Fraudulent or other use besides the filing of official correspondence by authorized parties is strictly prohibited, and subject to a fine and/or imprisonment under applicable law.</p> <p>I, the undersigned, certify that I have viewed a display of document(s) being electronically submitted to the United States Patent and Trademark Office, using either the USPTO provided style sheet or software, and that this is the document(s) I intend for initiation or further prosecution of a patent application noted in the submission. This document(s) will become part of the official electronic record at the USPTO.</p> <table border="1"><thead><tr><th>Submitted by:</th><th>Elec. Sign.</th><th>Sign. Capacity</th></tr></thead><tbody><tr><td>Michael D. Downs Registered Number: 50,252</td><td>/MDD/</td><td>Attorney</td></tr></tbody></table>			Submitted by:	Elec. Sign.	Sign. Capacity	Michael D. Downs Registered Number: 50,252	/MDD/	Attorney						
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<table><tr><td>Documents being submitted</td><td>Files</td></tr><tr><td>us-ids</td><td>01-033SIDS07.06.04-usidst.xml</td></tr><tr><td></td><td>us-ids.dtd</td></tr><tr><td></td><td>us-ids.xsl</td></tr></table>			Documents being submitted	Files	us-ids	01-033SIDS07.06.04-usidst.xml		us-ids.dtd		us-ids.xsl				
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<p><b>Comments</b></p> <p>Applicants submit herewith patents, publications or other information of which they are</p>														

aware that they believe may be material to the examination of this application, and in respect of which, there may be a duty to disclose. The filing of this information disclosure statement shall not be construed as a representation that a thorough search has been made, an admission that the information cited is, or is considered to be, material to patentability, or that no other material information exists. Nor shall the filing of this information disclosure statement be construed as an admission against interest in any manner. ☒ No fee is believed to be due under 37 C.F.R. Section 1.17(p) for this Information Disclosure Statement since it is being filed in compliance with: ☐ 37 C.F.R. Section 1.97(b)(1), within three months of the filing date of the above-identified application. ☐ 37 C.F.R. Section 1.97(b)(2), within three months of the date of entry into the national stage as set forth in Section 1.491. ☒ 37 C.F.R. Section 1.97(b)(3), before the mailing date of a first Office Action on the merits. ☐ 37 C.F.R. Section 1.97(b)(4), before the mailing of a first Office action after the filing of a request for continued examination under Section 1.114. ☐ On the same day as a continuation of a previously paid-for Information Disclosure Statement of the same patent application.

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# ELECTRONIC INFORMATION DISCLOSURE STATEMENT

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US Published Applications							
Note: Applicant is not required to submit a paper copy of cited US Published Applications							
init	Cite.No.	Pub. No.	Date	Applicant	Kind	Class	Subclass
	1	20040128192	2004-07-01	Paluszek et al.			
Signature							
Examiner Name				Date			